

CERTIFIED ISO/IEC 38500 IT GOVERNANCE MANAGER TRAINING AND CERTIFICATION

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WHAT IS ISO/IEC 38500?

- ISO/IEC 38500 provides principles, definitions, and a model to help the governing bodies understand the importance of Information Technology (IT).
- This standard is intended to help all types of organizations in evaluating, directing and monitoring the use of Information Technology (IT), regardless of the degree of IT usage.
- It consists of management practices and decisions associated with the current and future use of IT.
- The purpose of this standard is to promote an effective, efficient and acceptable use of IT in all organizations by informing and guiding governing bodies in governing the IT use and establishing an IT governance vocabulary.

BENEFIT OF ISO/IEC 38500

- Manage the IT investments properly
- Improve project governance
- Minimize IT risks
- Improve the competitive position of the organization
- Improve the performance of the organization
- Assure greater project success rates



WHO SHOULD ATTEND?

- Managers or consultants responsible for ensuring good IT Governance within an organization
- Individuals seeking to gain comprehensive knowledge of the core principles of IT Governance
- IT Governance team members
- Expert advisors involved in IT Governance

LEARNING OBJECTIVES

- Understand the core principles of ISO/IEC 38500 and learn how to interpret them
- Learn about the ISO/IEC 38500 Evaluate-Direct-Monitor Model
- Acquire the necessary knowledge to evaluate, direct and monitor the use of IT in an organization
- Understand COBIT 5 and CGEIT



COURSE CONTENTS

Introduction to IT Governance and ISO/IEC 38500

- Course objectives and structure
- Normative frameworks for IT Governance
- IT Governance & ISO/IEC 38500
- IT Governance model
- Responsibilities
- Strategy
- Strategic alignment through goal cascading
- Changes in business strategy and barriers to strategic alignment

Principles for the effective, efficient and acceptable use of IT

- Strategic management
- Acquisition
- Manage & report IT investments and cost optimization
- Performance
- Risk management as an integral part of performance
- Context establishment & risk assessment
- Risk treatment, risk communication and monitoring

Outcomes, performance measurement techniques and Certification Exam

- Resource management - Introduction
- IT resources planning methods
- Outsourcing
- Outcome and performance measurement techniques
- Conformance
- Human behavior
- Applying for certification and closing of the training



CERTIFICATION

- After successfully passing the exam, you can apply for the credentials shown on the table below.
- You will receive a certificate once you comply with all the requirements related to the selected credential.
- For more information about ISO/IEC 38500 certifications and the certification process, please refer to the
- Certification Rules and policies.

Credential	Exam	Professional Experience	IT Corporate Governance Manager experience	Other Requirements
Certified ISO 38500 IT Governance Manager	ISO/IEC 38500 IT Governance Manager exam or equivalent	None	None	Signing the code of ethics
Certified ISO 38500 IT Governance Manager	ISO 38500 IT Governance Manager Exam	**Two years** One year of IT Corporate Governance Manager related work experience	IT Governance activities: a total of 200 hours	Signing the code of ethics

GENERAL INFORMATION

- Certification fees are included on the exam price
- Training material containing over 350 pages of information and practical examples will be distributed
- A participation certificate of 21 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free

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